Dear Bismarck Resident:

Starting March 31, 2014 Waste Management will provide the City of Bismarck with residential singlesort curbside recycling services. We look forward to helping your community be as clean – and green – as possible throughout 2014 and beyond. Making the transition to single-sort recycling will be simple.

Recycling Service

Each residence will receive a 96-gallon green cart with yellow lid for recycling. Starting March 31, 2014, we will service these new carts for recycling. Please use the green cart with the yellow lid only for recyclables. Your recyclables will be collected every other week - see the Bismarck Service Zones map and Collection Schedule calendar on the insert to determine which week your recyclables will be picked up.

The weight limit for each cart is 200 pounds. The City of Bismarck has drop sites available for quantities or items too large for the green and yellow recycling cart. Visit www.bismarck.org/recycling to view drop site locations.

What Needs to Be Done Before Recyclables Go Into the Container?

- Leave caps loosely on bottles
- Rinse cans, bottles and jars
- No need to remove labels
- Flatten your cardboard and paperboard to save space
- No plastic bags (such as grocery bags) or foam cups
- · All recyclable materials must be inside the tote. Material outside of the tote will not be picked up.

Hazardous Items

Waste Management will not collect solid or liquid hazardous waste. Household hazardous waste and electronics items can be brought to the Household Hazardous Waste and Electronics facility at no extra charge for city residents.

Clean-Up Weeks

The City of Bismarck will continue to offer Spring and Fall Clean-Up Weeks which offers residents an opportunity to dispose of unwanted items that aren't normally picked up on garbage collection days such as furniture, appliances, tires and other large items.

Spring Clean-Up Week - April 28 - May 2, 2014 · Fall - September 15 - 19, 2014

For further information, please contact Waste Management at (888) 960-0008 or email: wmeservice@wm.com

For billing questions contact: **City of Bismarck Service Operations** Phone: (701) 355-1700 Email: recycling@nd.gov www.bismarck.org/recycling

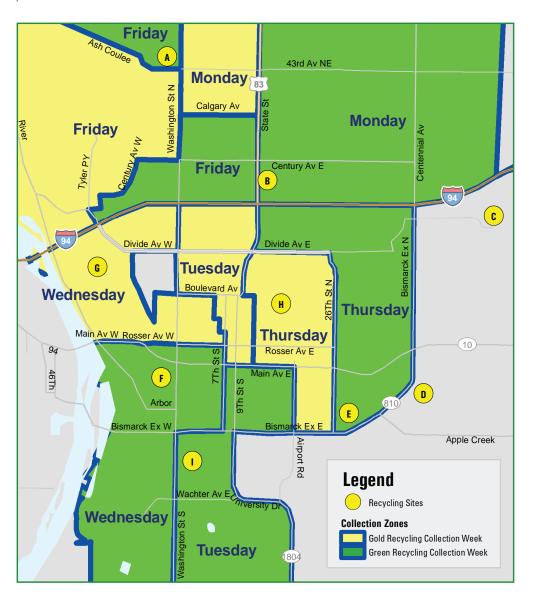






Bismarck Service Zones

Starting March 31, 2014 Waste Management will provide the City of Bismarck with residential single-sort curbside recycling services. Please locate your home on this map to determine which day of the week your recycling will be collected and whether your recyclables will be picked up on the Green or Gold week. Then fill out that information on the 2014 Collection Schedule on the next panel and save this for future reference.





www.bismarck.org/recycling

2014 Collection Schedule

Save this sheet for future reference. Please fill in your pickup day and recycling week - Green or Gold - on the right, using the Service Zone map on the middle panel.

Waste Management will collect recycling every other week between 6:00 a.m. and 5:00 p.m. on your designated service day.

Holidays

Memorial Day - Monday, May 26, 2014 Service day will be delayed by one day all week. Independence Day – Friday, July 4, 2014 Friday service will be delayed by one day. Labor Day - Monday, September 1, 2014 Service day will be delayed by one day all week. Thanksgiving Day – November 27, 2014 Thursday & Friday service will be delayed by one day. Christmas Day - Thursday, December 25, 2014 Thursday & Friday service will be delayed by one day. New Year's Day - Thursday, January 1, 2015 Thursday & Friday service will be delayed by one day.

If a scheduled collection day falls on a holiday or the day after, collection will be delayed one day. For example, Tuesday customers will be serviced on Wednesday. If your scheduled collection day falls on a Friday holiday, collection will be on Saturday. Should there be a permanent change in your collection day, we will notify you in advance.

Missed Collection

Despite our best efforts, we occasionally miss scheduled collections. If we do, please call us as soon as you can at (888) 960-0008. We'll try to return on the same day to pick it up, without charge. If our driver has already left the City of Bismarck, we'll pick up at the missed stop the following day.

Curbside Timing

Place your carts at the curb no later than 6:00 a.m. the day of collection. After collection, all carts should be removed from the curb no later than the evening of your collection day.

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Spring and Fall Clean-up Weeks **Spring -** April 28 - May 2, 2014 Fall - September 15 - 19, 2014

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